



Twelpforce™ 101

What types of questions will Twelpforce™ answer?

Twelpforce™ will answer product questions, troubleshoot technology challenges and solve customer service issues, all from the comfort of the users' keyboard or mobile phone. With technicians covering an enormous array of categories, Twelpforce™ should be able to help solve most customer problems. Whether it's a balky cell phone, a leaky washing machine or advice on which football video game is the most realistic, an expert likely exists somewhere in the Best Buy employee network, and Twelpforce™ can make that connection.